

Duracell Warranty Information:

The RMA process must be handled directly with Duracell. See warranty and contact info below.

Warranty Policy

Duracell guarantees their batteries against defects in materials and workmanship. However batteries are a perishable item with a limited shelf life. If you have issues with a Duracell product you should contact Duracell directly to resolve.

Contact Information:

The Duracell Company
14 Research Drive
Berkshire Corporate Park
Bethel, CT 06801
Support Phone Number: 800-551-2355
Website: <https://www.duracell.com/en-us/help/contact>

Process for obtaining RMA

Use <https://www.duracell.com/en-us/help/contact> to complete the online form or contact Duracell at the Support # provided above.